



The Independence Fund

EPIC COMMUNITY IMPACT PROJECT

ENABLEMENT FOR THE FUTURE

“ Thank you so much for all of the work being done on both Raj [Change Agent] and Apparo's parts. It really means the world to us. We appreciate this project more than you know. It's putting us on the path to propel our organization forward in the right direction, and that's going to help us drastically in the future.” - Jeremy Davis, Chief Operating Officer, The Independence Fund

Bridging the gap of unmet needs for Veterans and their caregivers.

Problem: The Independence Fund (TIF) faced challenges in collaborating with teammates and tracking data properly to serve their constituents in the most effective way. TIF leadership reached out to Apparo needing help addressing these challenges so they could be more efficient going forward.

Solution: TIF was matched to a volunteer team who performed a technology assessment and provided recommendations to help the organization be more efficient going forward.

Nonprofit Team: Jeremy Davis, Sam Johnson, Sarah Verardo

Change Agent Volunteer: Rajan Merchant

ANTICIPATED COMMUNITY IMPACT

- **Saving \$6500+ annually** by utilizing a more effective phone system and moving all documents & data to the cloud
- Ability to nurture relationships with Veterans and donors more effectively
- **Serving 20% more Veterans this year**
- Introducing two new services that are expected to operate more smoothly with recommendations from tech assessment

A LEARNING EXPERIENCE FOR ALL INVOLVED

“ I enjoyed working with The Independence Fund (TIF) and Apparo as a Change Agent on the technology plan. TIF's veteran-focused mission is important and I hope that your technology recommendations will help TIF more effectively serve its constituents. **This was a personally fulfilling experience for me, as I was able to apply my technology expertise to support a worthwhile cause.** I look forward to volunteering with Apparo on future projects.”

- Rajan Merchant, Change Agent, Perficient



THE INDEPENDENCE FUND

79 hours

Total time dedicated to this project by the volunteers and Apparo team

\$8,700

Market value of this project