



Managing Unplanned Change

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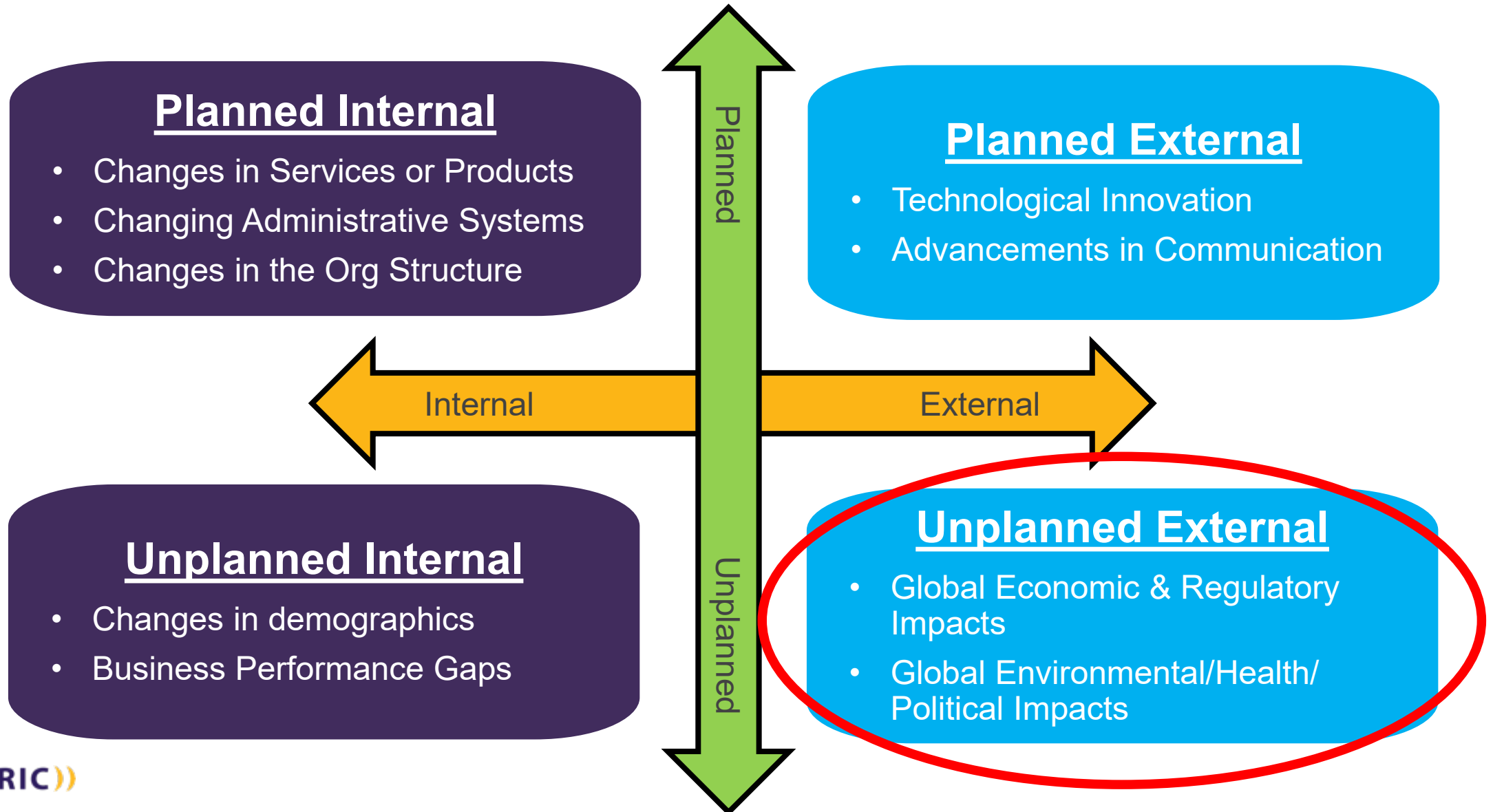
May, 2020

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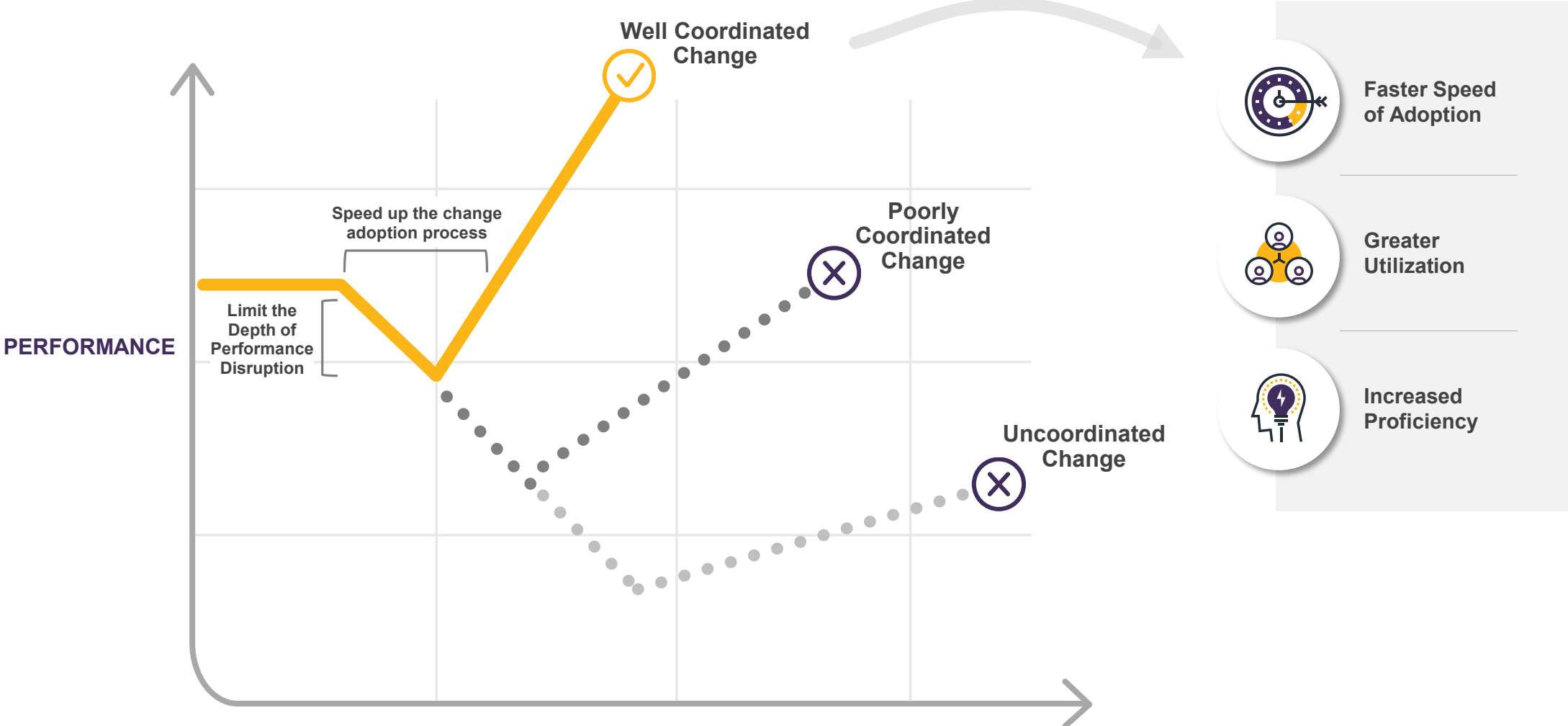
Types of Change

Organizations are continually striving to respond to following types of change.



Effective Change Management

An effective change program focuses on helping people move quickly and effectively to a new way of working and behaving, making change stick.



Crisis Management

When the stakes are high, and decisions need to be made quickly, how do you chart a path forward?



Crisis Management

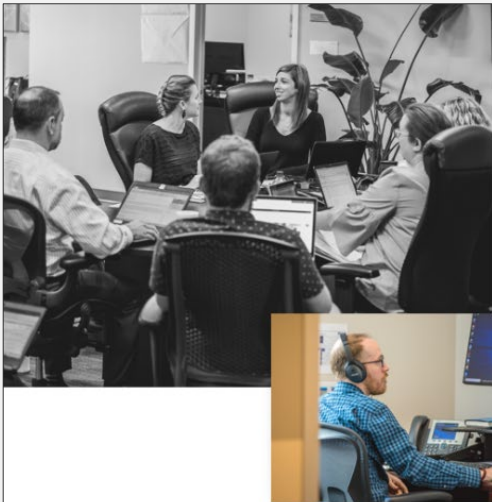
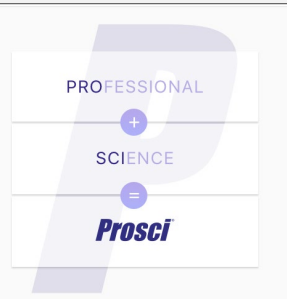
Before you can help people with change, you must be clear about the actions to be taken and the impacts of the change.

Yesterday	Assess Needs of each Stakeholder Group (Job / Stakeholder Considerations)	Take Action (Tomorrow)	Impact (1 – 5)
	Processes (e.g., fund raising, social work/financial support, food pantry)		
	Systems (e.g., Raiser’s Edge, Quickbooks, Mailchimp, Marketo)		
	Tools (e.g., machinery or equipment that is location-specific)		
	Job Roles		
	Critical Behaviors		
	Mindset / Attitudes / Beliefs		
	Reporting Structure		
	Performance Reviews		
	Compensation		
	Location		

Crisis Management: Change Management Reference Materials

There is limited time for detailed assessments and plans when dealing with situations that require a rapid response. However, leveraging a proven model to develop a response allows an organization to move quickly without sacrificing effectiveness or quality.

Prosci® created several tools including, three quick-start guides with immediately actionable tips and direction to support organizations during today's pressing challenges.



Who We Are

Prosci was founded in 1994 by former Bell Labs engineer and program manager Jeff Hiatt. Today, we are a global team of change fanatics and advocates focused on customer success.

We're passionate about helping your organization build effective change capabilities. We combine scientific principles and a focus on the people side of change to deliver superior training programs, maintain the world's largest body of change management knowledge, and ensure exceptional customer experiences.

MEET OUR TEAM

www.prosci.com

The image displays three overlapping Prosci Quick-Start Guides for Applying ADKAR to Today's Change Challenges. Each guide is structured as a table with columns A, D, K, A, R and rows for 'What are the biggest restraining forces you anticipate?' and 'How might we overcome these restraining forces?'. The guides are titled: 'mobilizing a virtual change agent network', 'to help your employees seamlessly shift energy, time, and mindsets', and 'to help your employees excel as remote contributors'.

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