Hospitality House of Charlotte: Apparo partnership since 2011

**TECH THERAPY**
- 2. Needs assessment
- 3. O365 migration planning
- 4. O365 migration
- 5. CIP Planning

**COMMUNITY IMPACT PROJECT**
- 6. Tech Plan

**TRAINING**
- 7. WordPress

**TECH THERAPY**
- 8. O365 Follow up
- 9. Desktop support
- 10. Network switches advice
- 11. Microsoft Teams help
- 12. Board portal selection

**2017 - 2019**

**GRANT PROGRAMS**
- 1. Technology Innovation Award (now Mission Possible Award)
  - Program participant

**2011**

Nonprofit investment: $1,300
Value received: $35,559
Community return: 27X