



Transformational is the word! We needed this support so badly and it came at a perfect time. This project allowed us to realign our mission and focus, and we feel ready to move forward with some strong initiatives! Thank you!- Erin Morris, Head of Epihany School

## Creating a Strong Foundation to Grow "The Epiphany Way"

Apparo facilitated a Business Process Landscape (BPL) Assessment through Jabian Consulting. By interviewing ESOC leaders, Jabian depicted a "view of the organization on 1 sheet of paper". The BPL was "heatmapped" through interviews to identify opportunities for improvement and recommendations to enable efficiency / effectiveness gains

These findings then enabled leadership to communicate needs to the Board in a comprehensive manner.

**Nonprofit Team:** Erin Morris and Sierra Babbidge **Volunteer Team:** Dwayne Foster and Jacob Horr





## COMMUNITY IMPACT PROJECT (CIP) OVERVIEW

- 1 Nonprofit with a tech need
- 1 corporate team of skilled volunteers
- Apparo staff to guide the process
- Tech solution for nonprofit effectivenss
- Greater impact in the Charlotte community



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I live and work in this communitiy and this allows me the ability to give back. I love to learn and I am able to practice being a better worker.

There were people who helped me along the way and now i can help others in our community. Dwayne Foster, Jabian Consulting

184

Total hours dedicated to this project by the volunteer, nonprofit and Apparo team.

**18k** 

Market value of the solution delivered

17.5k

The return of investment for the nonprofit by receiving this solution through Apparo